



C A L I F O R N I A D E P A R T M E N T O F
Mental Health

**Forensic Conditional Release Program
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FORENSIC INFORMATION LETTER: 03-02

TO: COMMUNITY PROGRAM DIRECTORS
 CONDITIONAL RELEASE PROGRAMS

SUBJECT: CONREP DATA SYSTEM UPGRADE

The Department of Mental Health (DMH) has redesigned the CONREP Data System and is preparing for its deployment to CONREP Providers. The primary purpose of this redesign project was to develop a more flexible application and ensure ongoing user technical support within DMH. To ease the transition to the new CONREP Data System, all efforts were made to maintain as much of the appearance and functionality of the Data System in use since 1999.

Prior to DMH release of the new Data System application, CONREP Providers must ensure the following requirements are in place for state-purchased Gateways PC's and any other PC's accessing the CONREP Data System:

1. **Internet connection, 128Kbps or faster.** A broadband "always on" type of Internet connection is highly recommended. Most providers will probably utilize available local area networks for Internet access.
2. **Installation of Citrix client application.** Steps outlining this are in the attached document titled "CONREP Citrix Client Set-up". (Note: Users with restricted network rights on their workstation may require assistance from their Information Technology (IT) support staff to install client application.)
3. **Successful connection to the new CONREP Data System.** After steps 1 and 2 are completed, the user should be able to access the new CONREP Data System login screen. If not, CONREP Provider IT staff will need to work with DMH IT staff to resolve connectivity issues.

To prepare for this system change, CONREP Providers will ensure the above requirements are in place by **April 23, 2003**. After this date, connection to the current "Silverstream" CONREP system will cease. Therefore, CONREP Providers who have not prepared for this system change will be **unable** to submit patient or claim data until their connectivity issues are resolved.

Should you have further questions regarding this process, please contact Heather Riis at (916) 654-3420. For technical questions or issues, please contact the DMH IT Help Desk at (916) 654-3445.

Sincerely,

JANE WOHL
Manager

Enclosure

cc: Theresa Billeci, Chief, Forensic Services
 Program Liaisons



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